

RISP

Additional questions

What do I do if I have trouble with RISP?



- Log a call with the IT helpdesk
- The system will be down once a month
- During planned downtime transfer images using IEP



Will the images be available on the local PACS system?

- **No. The imaging, history, reports and images are only available on the RIS/P server for 30 days.**
- **If you would like specific images to be available on your PACS please contact your local PACS team**

Can I add a clinical report on a patient I have retrieved images for?

- The RISP is a web-viewer allowing you to view reports and images.
- Your PACS team has access to administrative tools to send images to PACS which allow you to report them.

How will patients be informed about RISP?

- By a host of different mechanisms.
 - Trust's website
 - Newsletters
 - RISP website
 - Patient engagement events
- Patient information leaflets are provided to the Imaging Department.